

**DEPARTMENTAL REVENUE COLLECTIONS BY CHANNEL:**

<u>Field Office Collections:</u>	<u>\$ in Thousands</u>	<u>% of Channel</u>	<u>% of Total Rev</u>
Cash	\$522,063	19.8%	3.66%
Check	\$907,037	34.3%	6.37%
ATM/Debit Card (PIN Based)	\$15,610	0.6%	0.11%
Credit Card	\$1,198,027	45.3%	8.41%
<b>TOTAL Field Office Collections</b>	<b>\$2,642,737</b>	<b>100.0%</b>	<b>18.55%</b>

<u>Mail Collections:</u>			
Remittance Processing (Checks)	\$1,373,639	70.2%	9.64%
RPUs, SPU, IRP, FTB, etc. (Checks)	\$583,477	29.8%	4.10%
RPUs, SPU, IRP, FTB, etc. (Cash)	\$159	0.0%	0.00%
<b>TOTAL Mail Collections</b>	<b>\$1,957,275</b>	<b>100.0%</b>	<b>13.74%</b>

<u>Internet/Interactive Voice Response (IVR) Collections:</u>			
Credit / Debit Card	\$1,990,201	47.6%	13.97%
e-Check	\$2,191,099	52.4%	15.38%
<b>TOTAL Internet/IVR Collections</b>	<b>\$4,181,300</b>	<b>100.0%</b>	<b>29.35%</b>

<u>Virtual Field Office (VFO) Collections:</u>			
VFC (Credit Card)	\$76,367	45.2%	0.54%
e-Check	\$92,473	54.8%	0.65%
<b>TOTAL VFO Collections</b>	<b>\$168,840</b>	<b>100.0%</b>	<b>1.19%</b>

<u>Auto Club Collections:</u>			
Cash (SSK's)	\$3,046	0.3%	0.02%
Check	\$800,267	68.1%	5.61%
EFT	\$371,229	31.6%	2.61%
<b>TOTAL Auto Club Collections</b>	<b>\$1,174,542</b>	<b>100.0%</b>	<b>8.24%</b>

<u>BPA and IRP EFT Collections:</u>			
Check	\$13,206	0.4%	0.09%
EFT	\$3,207,545	99.6%	22.52%
<b>TOTAL BPA and IRP EFT Collections</b>	<b>\$3,220,751</b>	<b>100.0%</b>	<b>22.61%</b>

<u>Self-Service Kiosk (SSK) Collections:</u>			
Cash	\$146,970	16.5%	1.03%
Credit Card	\$744,145	83.5%	5.22%
<b>TOTAL SSK Collections</b>	<b>\$891,115</b>	<b>100.0%</b>	<b>6.25%</b>

<b>ERS (Bank Issued Checks)</b>	<b>\$11,246</b>	<b>100.0%</b>	<b>0.08%</b>
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*Payment type began Oct 2022.*

*Related to Remittance but not part of mail collections, and therefore reported separately.*

<b>TOTAL DMV COLLECTIONS</b>	<b>\$14,247,806</b>	<b>100.00%</b>
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DMV Annual Statistics  
**MOTOR CARRIER PROGRAM REVENUE COLLECTIONS**  
(FISCAL YEAR 2022/23)

**INTERNATIONAL REGISTRATION PLAN:**

(California Based Carriers)

<b>Carriers</b>	<b>57,495</b>	
<b>Vehicles</b>	<b>122,758</b>	
<b>Revenue</b>		<b>\$325.5M</b>

**PERMANENT FLEET REGISTRATION:**

<b>Carriers</b>	<b>623</b>	
<b>Vehicles</b>	<b>76,039</b>	
<b>Revenue</b>		<b>\$66.0M</b>

**MOTOR CARRIER PERMIT:**

<b>Carriers</b>	<b>69,950</b>	
<b>Vehicles</b>	<b>286,607</b>	
<b>Revenue</b>		<b>\$23.1M</b>

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