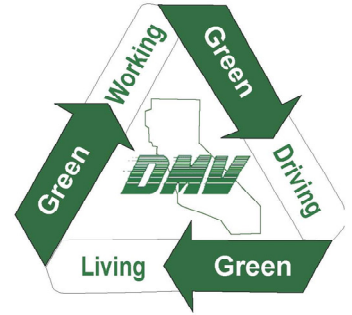


# GO GREEN VISIT DMV ONLINE!



## The DMV Internet Website

DMV's Internet website at [dmv.ca.gov](http://dmv.ca.gov) is available to anyone in the entire world with Internet access. It contains at least three methods of accessing information.

1 The tabs across the top are the major information categories available. The **Home** tab is highlighted in blue. As you mouse over each tab, the tab turns blue and the links to the information available under that tab appear in the blue bar below the tabs. Clicking on the tab displays the home page for that tab's information. A click on any of the links takes you directly to corresponding information. Links to the same information are also found 2 in the Save Time. Go Online! computer monitor graphic on the left side of the page, and 6 in the Quick Links boxes.

The **Offices** tab links to office locations/maps, business hours, and services available for field, driver safety, and investigations offices.

The **Online Services** tab links to the services shown in the Quick Links and the Save Time. Go Online! computer monitor graphic plus simple refunds, occupational license status information, mobile home registration renewal, voter registration, and online traffic citation payments.

The **Forms** tab and quick links take you to checklists of required forms for common driver license and vehicle registration transactions. Various categories of general use forms (vehicle registration, driver license, boat/vessel, and accident involvement forms, for example) display links and information. Forms used by participants in the International Registration Plan (IRP) Program, the Employer Pull Notice Program, DMV's occupational licensees, and vehicle registration industry are available.

The **Driver License** tab and quick links provide information on driver license and identification card applications, teen and senior drivers, written and driving tests, fraud and identity theft, voter registration, change of address, organ donor registration, bicycle rules and safety, and much more.

The screenshot shows the California Department of Motor Vehicles website. At the top, there are navigation tabs: Home (highlighted in blue), Offices, Online Services, Forms, Driver License, Vehicle Registration, Publications, and DMV Info. Below the tabs is a blue bar with various links. On the left side, there is a 'Save Time. Go Online!' graphic with a computer monitor. Below that is a logo for the State of California Department of Motor Vehicles. Further down, there are portraits of Governor Schwarzenegger and DMV Director George W. Warden. On the right side, there is an 'Announcements' section with several links. Below that is a 'How do I...' dropdown menu. Underneath is a 'Quick Links' section with six boxes: Online Services, DMV Forms, Driver License & ID Card, Vehicle Registration, Publications, and Other Services. At the bottom, there are two promotional banners: 'Visit the Flex Your Power Website' and 'Save a child with AMBER ALERT'.

Using the **Vehicle Registration** tab or quick links will take you to information on changing vehicle ownership, registration renewals, special interest plates, alternative fuel vehicles, fees, smog certifications, insurance requirements, and off-highway vehicle information. The **Vehicle Registration** home page also contains a link to the **Industry Tools** home page where members of the vehicle industry can find publications, forms, services, and data required for them to do business with the DMV. They can also subscribe to the E-Mail Alert program to be notified of updates to items linked to the page.

The **Publications** tab and quick links provide links to the California Driver Handbook (in nine languages), various other driver handbooks and guides, sample tests, the Vehicle Code, Fast Facts and How To brochures, Occupational Licensing and Vehicle Industry News memos, DMV news releases, various research publications, and more.

The **DMV Info** tab and Other Services Quick Links box provide links to research studies, customer surveys, recent legislation with significant impact on the department, and information on various DMV programs such as Motor Carrier Permit, Government Requester Accounts, and reviewing and commenting on proposed changes to DMV regulations.

- ③ These buttons link to the Governor's and Business, Transportation, and Housing Secretary's websites, and to DMV Director George Valverde's biographical sketch.
- ④ Announcements or links to new/special information are located below the tab information.
- ⑤ You can find answers to the most frequently asked questions by selecting an item from the *How do I...* drop down menu.
- ⑥ In addition to the information in the Quick Link boxes discussed above, special links will sometimes display below the boxes, for example, a link to the Amber Alert website.

## **DMV AnyTime**

You can conduct DMV transactions by calling a toll free phone number or accessing the Internet any time of day or night. These self-service alternatives allow you to avoid in-person visits and are a quick and easy way to save you time and gas. Taking care of business at your convenience is only a phone call or click away!

### **Automated Voice Recognition** **1-800-921-1117**

Use Your Phone To:

- Renew your vehicle's registration. See your renewal notice for the Renewal Identification Number (RIN).
- Make appointments (except driving tests).

### **Telephone Self-Service** **1-800-777-0133**

Use Your Phone To:

- Make appointments for vehicle registration or driver license. (M–F 8–5 and W 9–5 only for driving tests)
- Find out the types of services conducted in various DMV offices, business hours, locations, and directions.
- Have DMV forms, handbooks, and Fast Facts and How To brochures mailed to you.
- Listen to answers to frequently asked questions.
- Get general information about vehicle registration and driver licensing requirements.

### **Internet** ***dmv.ca.gov***

See the inside of this brochure for information about the many items of interest available on DMV's website!

### **Mail**

Nearly all vehicle registration transactions can be handled through the mail. Combine the use of DMV's telephone and Internet services with using the mail, and see how much time you can save.

#### **General Vehicle Registration:**

Department of Motor Vehicles  
Vehicle Registration Operations MS-C254  
PO Box 942869  
Sacramento, CA 94269-0001

#### **General Driver License:**

Department of Motor Vehicles  
Driver License Inquiries  
PO Box 942890  
Sacramento, CA 94290-0001