Effective: Immediately

Important Details

Please report all incidents, including any after-hour notifications, involving the operation of an autonomous vehicle on public roads to the department by sending an email notification to AVIncident@dmv.ca.gov.

Incidents include, but are not limited to crashes, immobilization events where the manufacturer sends team members to assist the AV, unwanted public interactions, incidents where the AV achieves a minimal risk condition and a remote operator is called, interactions with first responders. Note: This does not replace the OL 316 reporting requirements as Manufacturers are still responsible for reporting crashes occurring on public roads during testing using the OL 316 form.

Instructions:

When submitting an email to department please provide the following information in the body of the email:

a) Date, time, and location of the incident
b) Detailed description of the incident including but not limited to injuries, fatalities, and property damage
c) Number of passengers if any
d) Testing or deployment permit number
e) Vehicle Identification Number or License Plate
f) Contact person name, phone number, and email
g) Name of AV Manufacturer

Questions regarding the information contained in this memo may be directed to the Autonomous Vehicles Branch at autonomousvehicles@dmv.ca.gov.