



Occupational Licensing Industry News OLIN 2020-03

Submitting MER/MEC Forms by DMV Virtual Office

DIGITAL INFORMATION BRANCH • CUSTOMER SERVICES DIVISION • © 2020 STATE OF CALIFORNIA, DEPARTMENT OF MOTOR VEHICLES. ALL RIGHTS RESERVED.

Issue Date: April 23, 2020

New Information

The Department of Motor Vehicles (DMV) now allows commercial driver license (CDL) holders with a non-expired CDL to submit an approved CDL Medical Examiner Report (MER) MCSA-5875 and Medical Examiner's Certificate (MEC) MCSA-5876 through the DMV Virtual Office. This ensures their CDL record is updated biannually to remain federally compliant.

NOTE: The CDL holder **must** have a current, non-expired CDL in order to submit the MER/MEC through the DMV Virtual Office. An expired CDL record will not allow the MER/MEC to update.

Procedures

To submit MER/MEC forms through the DMV Virtual Office, CDL holders must visit **virtual.dmv.ca.gov**, complete the required fields, and upload approved MER/MEC forms completed by a licensed United States (U.S.) doctor of medicine (M.D.), doctor of osteopathy (D.O.), physician's assistant (P.A.), doctor of chiropractic (D.C.) or advanced practice registered nurse (APRN). Drivers who hold certificates to drive a school bus, School Pupil Activity Bus (SPAB), youth bus, General Public Paratransit Vehicle (GPPV), or farm labor vehicle must have their medical examinations given by a doctor of medicine, licensed physician's assistant, registered advanced practice nurse, or chiropractor listed on the National Registry of Certified Medical Examiners (*California Vehicle Code* [CVC] §12517.2).

A DMV employee will correspond with the CDL holder through email if more information/documents are required. The CDL holder will receive a confirmation email when the transaction is complete and their record has been updated to reflect the new MER/MEC.

Background

Due to the Coronavirus (COVID-19) pandemic, DMV has closed all field offices to the public, including the 23 commercial testing locations. Previously, an approved MER/MEC could only be submitted by visiting a DMV field office or sending by mail (which still continues to be an option).

The DMV Virtual Office now allows customers to conduct select transactions that previously required an office visit, including submitting a MER/MEC.