

Occupational Licensing Industry News

OLIN 2025–10

Traffic Violator School Survey

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New Information

The Department of Motor Vehicles (DMV) is launching a real-time, dynamic survey to evaluate the performance of traffic violator schools (TVSs) and enhance the quality of our traffic safety education programs. This new online survey is part of DMV's continuing efforts to modernize and improve customer service.

New Online TVS Survey

The survey will collect student feedback on course instruction, curriculum, cost, and any additional fees. TVSs are to provide the quick response (QR) code below so that each student can complete this survey online.



Traffic Violator Course Evaluation (OL 767) Form

In addition to the online survey, TVSs **must** continue to provide the OL 767 to students as a requirement of their course completion.

Background

Currently, TVSs provide students with a course evaluation form as a condition of course completion. These evaluations are maintained at the place of business and filed on a quarterly basis.

Reference

California Code of Regulations, Title 13 §345.30

Distribution

Notification of this memo (available at **dmv.ca.gov** by searching Vehicle Industry Services) was sent through the California DMV Automated Email Alert System in September 2025 to:

- Traffic Violator School Owners
- Traffic Violator Operators
- Traffic Violator Instructors

Contact

For questions regarding this memo, call (800) 777-0133 and say, "Industry Memo."