



## RECORD OF COMPLAINT FORM

**Instructions:**

- Read DMV Complaints brochure (FFINV 1) before completing your complaint. FFINV 1 can be located at [dmv.ca.gov](http://dmv.ca.gov). Not all complaints are investigated.
- Please type or print clearly.
- You **must** supply a **copy** of any supporting documents related to your complaint. (Include: contracts, warranties, receipts, cancelled checks, repair orders, photographs, letters)
- **Failure to send supporting documents may delay response to your complaint. Do not send original documents.**
- Mail the complaint and copies of supporting documents to the Investigations District Office closest to where the incident took place. See section 5 for office locations.

### SECTION 1 — COMPLAINANT *(Person Filing Complaint)*

NAME (LAST, FIRST, MIDDLE INITIAL)			DRIVER LICENSE OR IDENTIFICATION NUMBER		
ADDRESS (STREET OR P.O. BOX)		APT. NUMBER	CITY	STATE	ZIP CODE
DAY TELEPHONE NUMBER (    )		EVENING TELEPHONE NUMBER (    )		E-MAIL ADDRESS	
SIGNATURE <b>X</b>			DATE		

### SECTION 2 — BUSINESS/SELLER COMPLAINT IS AGAINST *(If applicable)*

NAME (LAST, FIRST, MIDDLE INITIAL)			TELEPHONE NUMBER (    )		
ADDRESS (STREET OR P.O. BOX)		CITY	STATE	ZIP CODE	

1. Did you send a previous complaint to DMV against this business/seller? .....  Yes  No

IF YES, WHEN?

2. May we show a copy of your complaint to the business/seller? .....  Yes  No

3. Did the transaction occur at a location different than the business address above? .....  Yes  No

IF YES, ADDRESS (STREET OR P.O. BOX)

CITY

STATE

ZIP CODE

### SECTION 3 — VEHICLE INFORMATION

**Type the license plate number and vehicle identification number as they are shown on the contract between the buyer and seller. Enter the purchase date (same as when the contract was signed)**

YEAR	MAKE	MODEL	LICENSE PLATE NUMBER	STATE
VEHICLE IDENTIFICATION NUMBER (VIN)			PURCHASE DATE	



**SECTION 4 — COMPLAINT** *(Explain the details of this complaint)*

**IF MORE SPACE IS NEEDED, ATTACH ADDITIONAL SHEETS OF PAPER**

**SECTION 5 — DEPARTMENT OF MOTOR VEHICLES INVESTIGATIONS DISTRICT OFFICES**

<b>CITY</b>	<b>STREET ADDRESS</b>	<b>ZIP CODE</b>
Bakersfield	7000 Schirra Court	93313-2117
Brisbane	150 North Hill Drive, Ste. 29	94005-1025
Cerritos	12900 Park Plaza Drive, Ste. 325	90703-8564
Chula Vista	30 North Glover Avenue	91910-1040
El Monte	3204 Rosemead Boulevard, Ste. 202	91731-2912
Fresno	2510 South East Avenue, Ste. 100B	93706-8007
Milpitas	860 Hillview Court, Ste. 100	95035-4567
Los Angeles (LA Metro)	3615 South Hope Street	90007-4370
Riverside	6296 Rivercrest Drive, Ste. A	92507-0738
Rocklin	4240 Rocklin Road, Ste. 11	95677-2862
Orange	750 The City Drive, Ste. 200	92868-6902
Sacramento	8259 Demetre Avenue, MS/L219	95828-0932
San Diego	4375 Derrick Drive	92117-4990
San Diego (Mission Valley)	2878 Camino Del Rio South, Ste. 310	92108-3847
Stockton	1507 East March Lane, Ste. B	95210-5625
Vallejo	200 Couch Street	94590-2904
Van Nuys	15400 Sherman Way, Ste. 100	91406-3365
Ventura	1732 Palma Drive, Ste. 202	93003-5717
West Covina	800 South Glendora Avenue, Rm-100	91790-4201