

GLOSSARY OF TERMS

A

ADA Compliant	Americans with Disabilities Act Compliant satisfies the requirements published by the Department of Justice ADA Standards for Accessible Design in 2010, stating that all electronic and information technology shall be accessible to people with disabilities.
Advanced Encryption Standard (AES)	Current standard for encryption, using a 256-bit key, at the DMV
Agency/State Entity	Includes every State office, officer, department, division, bureau, board, and commission, including Constitutional Officers. "State entity" does not include the University of California, California State University, the State Compensation Insurance Fund, the Legislature, or the Legislative Data Center in the Legislative Counsel Bureau.
Alphanumeric	A reference number that includes alphabetic and numeric characters.
American Association of Motor Vehicle Administrators (AAMVA)	The American Association of Motor Vehicle Administrators (AAMVA) is a tax-exempt, nonprofit organization developing model programs in motor vehicle administration, law enforcement, and highway safety. The association also serves as an information clearinghouse in these areas, and acts as the international spokesman for these interests.
Associated Business Entities	A subcontractor who performs work and receives pay from the Firm responsible for the S2S Solution and must adhere to all requirements related to personnel as required of the Firm in the Solicitation. The Firm is solely responsible for all aspects of the contract

B

Backward System Compatibility	A hardware or software system that can successfully use interfaces and data from earlier versions of the system or with other systems.
Bid	The word "bid" as used throughout is intended to mean "proposed", "propose", or "proposal" as appropriate.
Bidder	<ol style="list-style-type: none">1. A supplier who submits, or has identified their intention to submit, a bid to the State in response to a solicitation.2. An individual, sole proprietorship, firm, partnership, corporation, or any other business venture that responds to a solicitation.
Business Requirements	Higher-level statement of the goals, objectives, or needs of the Agency/State entity. Business requirements describe the reasons why a project has been initiated, the objective that the project will achieve, and the metrics that will be used to measure its success. Business requirements describe the needs of the Agency/State entity as a whole, not the groups or stakeholders within it.

C

California Motor Vehicle Data Communication System (CAMVDCS) (MID-TIER)	CAMVDCS is the central Customer Information Control System (CICS) in the California Motor Vehicle environment (CAMV) based on mainframe processors. CAMVDCS acts as a message router or middle tier between internal and external users, applications, and databases. CAMVDCS is the integration bus-like service for both DMVA and EASE DL applications to communicate with back-end applications. CAMVDCS routes transaction code requests (online or batch transactions) to the corresponding programs (TLTs) to inquire, insert, update, or delete data.
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Chief Security Officer	The Chief Security Officer is responsible for ensuring the implementation, enhancement, monitoring, and enforcement of the Security Plan. This includes, but is not limited to, representing the Contractor in all security matters, and coordinating/directing security program activities and reporting processes. A Chief Security Officer is required throughout the life of the contract and any associated extensions.
Commercial Driver's License Information System (CDLIS)	The Commercial Driver's License Information System (CDLIS) is a nationwide system composed of a central site identify the SOR for each driver commercially licensed in the United States (SORs include the 50 U.S. states and the District of Columbia); detailed driver data distributed across the SORs; the associated computer and communication hardware that comprises the network; and the associated software used to manage the system. CDLIS enables the jurisdictions to satisfy the requirements of federal laws and regulations related to commercial drivers.
Commercial Off the Shelf (COTS)	A computer hardware or software product that is ready-made for specific uses and available for sale to the general public. COTS products are designed to be installed without requiring custom development. For example, Microsoft Office is a COTS product that is a packaged software solution for businesses and individuals. The set of rules for COTS is defined by the Federal Acquisition Regulation (FAR).
Confidential	Defined according to SAM 4819.2 & 4841.3, as well as the relevant Civil Code sections.
Continental United States	The 49 States (including Alaska, excluding Hawaii) located on the continent of North America, and the District of Columbia.
Custom Solution	Typically, computer software developed for a specific applicant to accommodate the applicant's particular requirements, preferences, and expectations.
D	
Data Destruction	Defined according to National Security Agency publication NSA/CSS manual 9-12.
Delivery Expectation Document (DED)	Delivery Expectation Documents are for the purpose of providing specified requirements to be addressed for specified deliverables. DEDs document required information for plans/deliverables and are not for billing purposes.
DL Master File	DMV's comprehensive DL/ID records to link all of its critical data. It contains driver's name, birth date, type of card, address, card issuance information, and action history related to driving.
DMV Contract Official	The DMV Contract Official responsible for overseeing the Contractor's performance, the Contractor's completion of the required services, review and approval or rejection of the Deliverable Expectation Documents (DEDs), Deliverable Acceptance Documents (DADs), Work Order Authorizations (WOA), and Personnel Change Orders (PCOs).
Driver License Number	A unique record number assigned to an applicant for a driver license. An identification card may be issued to the same customer using the same record number.
Driver Record Master	Also known as the DL Master File.

E

End of Life	A product that, from the Manufacturer's point of view, is at the end of its useful life. For this contract, no product that is within 12 months of its expected end of life at contract award is not acceptable.
Enterprise Applications Services Environment (EASE)	Enterprise Applications Services Environment (EASE) is a web-based application used in the processing of driver license and identification card transactions. ISD developed the EASE DL system in 2010 using the Java programming language. EASE uses Type Transaction Codes (TTC), similar to DMVA.
Error-Free Period	Installation of the Contractor's equipment at all California DMV locations and Contractor is the sole producer of production cards required of this contract, in a manner meeting all of the requirements of this Contract, with no work-around or manual intervention required, and free of errors as deemed by DMV.
Escalation List	A telephone contact list developed by DMV and used by the Contractor to make direct contact with a listed DMV employee (and not his/her voicemail). The Escalation List shall be used in sequential order for contact attempts.

F

Federal Compliant ID	Identification document/card that satisfies requirements of the Federal Real ID Act.
Federal Non-Compliant ID	Identification document/card that does not satisfy requirements of the Federal Real ID Act.
Final Proposal	A final offer made in response to a request to perform a Contract for work and labor or to supply goods at a specified price. Also known as a Final Bid.
Full Cost Recovery	The California state agencies have to recover the full costs whenever goods or services are provided to others (Government Code Section 11010 and 11270). This includes all costs attributable directly to the activity plus a fair share of indirect costs, which can be ascribed reasonably to the good, or service provided. SAM Section 8752.1 contains a discussion of the cost elements to include.
Full Solution Acceptance	Completion of Deliverable D.7.1, Milestone and D.7.2 Certification of Solution Delivery.
Functional Requirements	Functional requirements describe actions and operations that the solution shall be able to perform. These represent the business objectives, needs, and outcomes of what the designated solution shall provide and specifies essential details of the solution for stakeholders as a means to manage expectations. Functional requirements can describe services, reactions, and behaviors of the solution. They also describe information the solution will manage. These requirements are expressed in business terms and avoid technical references. In addition, functional requirements also identify "what" is required to meet the business objective, not "how" the requirement will be implemented.

G

Go-Live	First day of use in production.
Government Agency	The United States government or any subdivision, department, court or agency thereof; the state or any subdivision, department, court or agency thereof, including special districts, school districts, the Board of Regents of the University of California; or any city, county, city and county or any agency or subdivision thereof.

H

Heterogeneous Technology Environment Information technology environment that leverages hardware and software from two or more different technology vendors, possibly using different platforms, databases, etc.

I

Identification Card Number A unique record number assigned to an applicant for an identification card. A driver license may be issued to the same customer using the same record number.

Immaterial Deviation A deviation can be accepted by the State when it is determined to be of such a minor concern that it carries little or no importance, and by accepting it, it doesn't provide the Bidder with any material advantage over other Bidders.
Example: A Bidder referenced the wrong page in their supporting technical literature. The Bidder directed the evaluator to page 4 and the correct page should have been page 5.

Independent Validation And Verification (IV&V) Independent Validation and Verification refers to an independent consultant that reviews all program aspects that require human interaction for compliance with the usability and cultural requirements of the project.

Interim Disqualifying Criminal Offense If either the applicant was convicted, or found not guilty by reason of insanity, of the crime in a civilian or military jurisdiction of any felony conviction within the last 10 years of the date of the application; or was incarcerated for that crime and released from incarceration within 5 years of the date of application.

The interim disqualifying felonies are:

1. Unlawful possession, use, sale, manufacture, purchase, distribution, receipt, transfer, shipping, transporting, delivery, import, export of, or dealing in a firearm or other weapon. A firearm or other weapon includes, but is not limited to, firearms as defined in 18 U.S.C. 921(a)(3) or 26 U.S.C. 5 845(a), or items contained on the U.S. Munitions Import List at 27 CFR 447.21.
2. Extortion.
3. Dishonesty, fraud, or misrepresentation, including identity fraud and money laundering where the money laundering is related to a crime described as a permanent disqualifying or interim disqualifying criminal offense. Welfare fraud and passing bad checks do not constitute dishonesty, fraud, or misrepresentation for purposes of this paragraph.
4. Bribery.
5. Smuggling.
6. Immigration violations.
7. Distribution of, possession with intent to distribute, or importation of a controlled substance.
8. Arson.
9. Kidnapping or hostage taking.
10. Rape or aggravated sexual abuse.
11. Assault with intent to kill.
12. Robbery.
13. Fraudulent entry into a seaport as described in 18 U.S.C. 1036, or a comparable State law.

14. Violations of the Racketeer Influenced and Corrupt Organizations Act, 18 U.S.C. 1961, et seq., or a comparable State law, other than the violations listed in line item (10) under the permanent disqualifying offense definition.
15. Conspiracy or attempt to commit the crimes listed in as interim disqualifying felony.

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K

Key Personnel The Firm's project team shall be composed of key personnel responsible for the management, planning, database design, implementation, installation, system integration, security, training, knowledge transfer, and ongoing maintenance of the system. At a minimum, the Contractor shall provide the five (5) key personnel of Project Manager, Operations Manager, Systems Architect, Chief Security Officer, and Testing Manager. Additional Contractor personnel may also be necessary for adherence to the implementation schedule and service levels. One individual cannot fulfill two (2) key personnel roles.

L

Large Scale

- A project with a minimum Contract Amount of \$25 million; and
- A database capacity of five (5) million image data sets, including biometric images.
- And card production of 5,000 cards per day or 1 million annually.

Legacy Defined as a system implemented in the past by a previous vendor.

Life cycle Represents the requirements required for the Contractor to fulfil during the entire life cycle of the Contract. This includes upon the solution onboarding implementation phase as well as on a continuous basis post solution implementation.

Live Scan The Live Scan is a digital alternative to DMV fingerprinting for the purpose of salesperson authentication.

M

Mandatory System(s)/Solution(s) that will be included within the scope of the contract.

Mandatory Optional System(s)/Solution(s) that will be included within the scope of the contract at the DMV's discretion. Mandatory Optional requirements may be implemented at any time during the Contract term.

Material Deviation A deviation in the bid response that cannot be accepted by the State because it is not in substantial accord with the solicitation requirements, provides an advantage to one Bidder over other Bidders, or has a potentially significant effect on the delivery, quantity, or quality of items bid, amount paid to the Contractor, or on the cost to the State. Material deviations cannot be waived. Example: The solicitation required a system that would serve 500 users and the Bidder only offered a system that would serve 250 users.

Modified Off-The-Shelf (MOTS) Software Typically, a modifiable COTS product with source code made available to the purchaser for modifications. The product may be customized by the purchaser, by a vendor, or by another party to meet the requirements of the applicant. Since MOTS product specifications are written by external sources, purchasers may not have control of future changes to the product.

N

Non-Functional Requirements

Non-functional requirements provide criteria to evaluate the operation of an enabling solution and primarily represent qualities of (expectations and characteristics) and constraints on (e.g., governmental regulations) the solution. They capture conditions that do not directly relate to the behavior or functionality of the solution, but rather describe technological and environmental conditions of an effective solution or productive qualities of the solution. Non-functional requirements also define quality of service requirements, such as those relating to required capacity, speed, security, privacy, availability, throughput, usability, and the information architecture and presentation of the user interfaces.

Normal Operating Conditions

The range of conditions which a device is designed to operate and influences in accordance with the manufacturer's specifications.

O

Offboarding

The Offboarding Transition period is defined as the period before the expiration or termination of this Contract, when the Contractor shall assist the DMV in migrating to the new Contract service provider solution.

Onboarding

The Onboarding Transition period is defined as the period after contract award through Full Solution Acceptance, when the Contractor shall assist the DMV in migrating existing systems from the incumbent service provider's solution to the Contractor.

Ongoing

Represents the requirements required for the Contractor to fulfil post the solution onboarding implementation phase as well as on a continuous basis for the term of this Contract.

Operations Manager

The Operations Manager is responsible for assisting the Project Manager from contract start, including but not limited to, the installation, system integration, and security until Full Solution Acceptance. After Full Solution Acceptance, the Operations Manager is responsible for the day-to-day management of card production, maintenance and operations, and any invoked mandatory optional requirements through the end of the Contract.

Operator

A person who operates equipment or a machine that work with a variety of different systems and applications.

P

Peak Hours

Peak hours are between the hours of 9:00 a.m. to 3:30 p.m., Monday thru Friday.

Permanent Disqualifying Criminal Offense

An applicant has a permanent disqualifying offense if convicted, or found not guilty by reason of insanity, in a civilian or military jurisdiction of any of the following felonies:

1. Espionage or conspiracy to commit espionage.
2. Sedition, or conspiracy to commit sedition.
3. Treason, or conspiracy to commit treason.
4. A Federal crime of terrorism as defined in 18 U.S.C. 2332b(g), or comparable State law, or conspiracy to commit such crime.
5. A crime involving a transportation security incident. A transportation security incident is a security incident resulting in a significant loss of life, environmental damage, transportation system disruption, or economic disruption in a particular area, as defined in 46 U.S.C. 70101. The term "economic disruption" does not include a work stoppage or other employee-related action not related to terrorism and resulting from an employer-employee dispute.

6. Improper transportation of a hazardous material under 49 U.S.C. 5124, or a State law that is comparable.
7. Unlawful possession, use, sale, distribution, manufacture, purchase, receipt, transfer, shipping, transporting, import, export, storage of, or dealing in an explosive or explosive device. An explosive or explosive device includes, but is not limited to, an explosive or explosive material as defined in 18 U.S.C. 232(5), 841(c) through 841(f), and 844(j); and a destructive device, as defined in 18 U.S.C. 921(a)(4) and 26 U.S.C. 5845(f).
8. Murder.
9. Making any threat, or maliciously conveying false information knowing the same to be false, concerning the deliverance, placement, or detonation of an explosive or other lethal device in or against a place of public use, a state or government facility, a public transportation system, or an infrastructure facility.
10. Violations of the Racketeer Influenced and Corrupt Organizations Act, 18 U.S.C. 1961, et seq., or a comparable State law, where one of the predicate acts found by a jury or admitted by the defendant, consists of one of the crimes listed above.
11. Attempt to commit the crimes in line items above (1) through (4).
12. Conspiracy or attempt to commit the crimes in line items above (5) through (10).
13. Forgery or Alteration of a Prescription (California Business & Professions Code §4324(a))
14. Accessory (California Penal Code §32)
15. Giving or Offering Bribes to an Executive Officer (P.C. §67)
16. Offering Bribes to Public Officers or Employees (P.C. §67.5)
17. Perjury (P.C. §118)
18. Criminal Conspiracy (P.C. §182)
19. Obtaining Money or Property by Fraudulent Game or Trick (P.C. §332)
20. Forgery (P.C. §470)
21. Fraudulent Possession or Receiving of Forged or Unfinished Bills or Notes (P.C. §475)
22. Non-Sufficient Funds/Checks (P.C. §476)
23. Counterfeiting (P.C. §477)
24. Grand Theft (P.C. §487)
25. Taking a vehicle for Temporary Use (P.C. §499)
26. Embezzlement (P.C. §503)
27. Extortion (P.C. §518)
28. False Personation to make Another Liable (P.C. §529)
29. Unauthorized use of personal identifying information (P.C. §530.5)
30. Soliciting the Commission of Certain Crimes (P.C. §654(f))
31. Use of False Information on documents to DMV or CHP (California Vehicle Code §20)
32. Forge/Alter a Vehicle Registration (V.C. §4463)
33. False Report, of a Vehicle Theft with the Intent to Deceive (V.C. §10501)
34. Taking a Vehicle without the Owner's Consent (V.C. §10851)
35. Tampering with a Vehicle (V.C. §10852)
36. Odometer Tampering (V.C. §28051)

Prime Hours	Prime hours are considered to be from 7:00 a.m. to 7:00 p.m., and Monday through Friday and 8:00 a.m. to 1:00 p.m. one Saturday each month for some offices.
Problem Driver Pointer System (PDPS)	The Problem Driver Pointer System (PDPS) enables jurisdictions to check a nationwide information system called the National Driver Register (NDR). The NDR is a repository of information on problem drivers provided by all 51 United States (U.S.) jurisdictions (all 50 states plus the District of Columbia). Based on information received as a result of an NDR search, PDPS “points” the inquiring jurisdiction to the State of Record (SOR), where an individual’s driver status and history information is stored. Based on the information received from the SOR, the issuing state decides whether or not the applicant is eligible to receive a driver license.
Program	Defined as the comprehensive steps taken upon start of Contract award until the end of the Contract. This includes Phases 1 through 7 as defined for in ‘Project’ as well as ongoing card production including maintenance, operations, and support.
Project	Defined as the comprehensive steps taken upon start of Contract award until Full Solution Acceptance. For the purposes of this Contract, this pertains to the Contract Schedule (Part 2, Section 3, Table 3-1) which includes Phase 1 — Planning and Project Management, Phase 2 — Requirements Analysis, Phase 3 — Design, Phase 4 — Build, Phase 5 — Solution Testing, Phase 6 — Solution Implementation, Phase 7 — Solution Acceptance.
Project Manager	The Project Manager is the primary personnel responsible for the day-to-day management of the project, including, but not limited to, overall performance and project compliance, and is the Contractor’s on-site representative making project decisions until DMV Full Solution Acceptance.
Q <blank>	This section is intentionally left blank.
R	
Renewal By Internet	An online service allowing for renewal of a California driver license via the DMV website.
Renewal By Mail	A process for renewing a California driver license by submitting a paper form via mail. An RBM letter is sent to a customer nearing the DL expiration date. The customer completes the renewal form, signs the form, and submits the form to DMV headquarters along with the required renewal fee.
Real ID Final Rules	Real ID Final Rules documents the minimum standards for State-issued DL/ID cards set by the Real ID Federal statute of Docket # DHS-2006-0030, RIN 1601-AA74, Minimum Standards for Driver Licenses and Identification Cards Acceptable by Federal Agencies for Official Purposes.
Responsible Bidder	A Bidder who is eligible for award, by not having defaulted on any previous Contracts or is not prohibited from bidding due to other past problems. In addition, a Responsible Bidder is fully licensed to do business and has any and all appropriate licenses or certifications required by the governing body. Considerations include a supplier deemed to satisfactorily demonstrate some or all of the following, pertinent to the specific transaction: 1. Sufficient financial resources or the ability to obtain the financial resources required to perform the Contract;

2. The capability to comply with the required or proposed delivery or performance schedule considering all existing commitments;
3. A satisfactory record of performance;
4. A satisfactory record of integrity;
5. Qualified and eligible to receive an award under all applicable laws and regulations; and/or
6. Necessary organization, experience, operational controls, and technical skills (or the ability to obtain them).

Real-Time Control (RTC) DMV maintains two back-end transaction-processing frameworks: RTC and RTCICS. RTC is the online transaction processing (OLTP) environment for online assembler applications. It involves an assembler framework with over 498 TLTs or assembler programs, which process data through the File Control Overhead (FCO) application. ISD developed the Back-End Application System (BEAS) Framework to process online transactions written in Common Business Orientation Language (COBOL).

Real-Time Customer Information Control System (RTCICS) (BACK-END) RTCICS involves a COBOL framework with over 20 COBOL programs, which process data through a data controller application. The back-end applications consist of approximately 2,000 COBOL programs involving VR, DL, OL batch processes and reporting, printing of notices and cards, and data set production.

S

Sensitive Defined according SAM 4819.2 & 4841.3, as well as the relevant Civil Code sections.

Service Level Agreement Service Level Agreements are the terms for response requirements that must be met to support and satisfy the needs of the solution.

Simulation Only Training System Training system that utilizes a demonstration mode with minimal records (up to twelve) based on DMV information. The SOTS will demonstrate the AIVS functionalities based on the DMV information to provide trainees a demonstration of the AIVS. Shall be implemented within six (6) months after Full Solution Acceptance.

Software All components of information technology code needed to perform specific tasks in operation and/or processing of applications. This includes components such as operation systems.

Solution Represents the comprehensive technological product comprised of various necessary systems to provide full capability and functionality. A solution is made up of its multiple and relevant systems.

Solution Requirements Describes the characteristics of a solution that will meet the business requirements. Solution requirements describe specific characteristics of the solution both in terms of functionality and quality of service. Solution requirements are sub-classified into functional requirements, non-functional requirements, and transitional requirements.

State Refers to the State of California, a governmental entity.

Statement of Work (SOW) A written description of work to be performed under a Contract to satisfy the State's needs. It can include what is to be done, when, where, and how plus define the roles and responsibilities of the Contractor. Sometimes referred to as scope of work.

State Holiday	California recognized non-business days: New Year's Day, Martin Luther King, Jr. Day, President's Day, Cesar Chavez Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day (Thursday and Friday), Christmas Day.
State of Inquiry (SOI)	A state seeking information which initiates a SPEXS inquiry transaction.
State of Record (SOR)	The State of Record (SOR) is the jurisdiction maintaining the driver's Master Pointer Record at the SPEXS central site and maintaining the driver's history record within the jurisdiction database.
State Pointer Exchange Services (SPEXS)	The State Pointer Exchange Services (SPEXS) is a nationwide system composed of a central site identifying the State of Record (SOR) for each individual state that holds a credential issued in the United States (SORs include the 50 U.S. states, District of Columbia, and U.S. Territorial Possessions; detailed credential data residing with the SORs; detailed Driver History data residing with the SORs; the associated computer and communication hardware that comprises the network; and the associated software used to manage the system. The primary purpose of SPEXS is to provide information of use to state driver's licensing agencies in the issuance of driver's licenses and REAL ID credentials. SPEXS fulfills all CDLIS and S2S requirements.
System	Represents the technological, functional capability, and/or process that is part of the overall Solution. Multiple systems make up the comprehensive solution.
System Administrator Manual	Provides the definition of the software support environment, the roles and responsibilities of various personnel, and the activities essential to the support and maintenance of the system.
Systems Architect	The Systems Architect is responsible for developing the System Architecture and Integration Plan for all the components relating to the proposed solution.
T	
Test Environment	Includes all of the Contractor and applicant software and hardware components necessary to perform end-to-end testing that simulate the proposed production environment. The test environment will also host the training environment.
Testing Manager	The Testing Manager duties include, but are not limited to, developing all test strategies and plans for the implementation of the Contractor's proposed solution and for overseeing the execution of all testing activities in accordance with test plans approved by the DMV until Full Solution Acceptance.
Test Plan	Includes the scope of testing, testing techniques to be used, resources required for testing, a schedule of intended test activities, and the details of who will perform a given task. For purposes of this RFP, two (2) types of test plans will be developed: (1) A set of test plans wherein the vendor will provide test plans on portions of the system solution components that are used for internal processing. (2) A set of test plans will be developed in conjunction with DMV for all the system solution components that are utilized by DMV in fulfillment of the contract and in which Unit testing will be the responsibility of the Contractor.
Training Document	Includes the User Manual, Training Material, and Training Guide.

Training Environment	Includes all of the Contractor and applicant software and hardware components necessary to perform training that simulates the proposed production environment through demonstration and use case modes. See SOTS and ACTS.
Training Guide	Includes instructions for trainers on the Contractor provided systems and solutions, providing an outline of tasks and information to be taught during the training of DMV employees on the Contractor's provided services. The Training Guides will also provide samples of the Training Materials that will be supplied to the employees during the training period.
Training Material	Includes information needed by the users/technicians who will process applications and transactions on the Contractor's provided systems. The Training Materials will support the lessons and information outlined in the Training Guide.
Transitional Requirements	Transition requirements describe capabilities that the solution must have in order to facilitate the transition from the current state of the enterprise to a desired future state. Transition requirements are differentiated from other requirement types because they are usually temporary in nature and will not be needed once the transition is complete. They typically cover process requirements imposed through the Contract, such as mandating a particular design method, administrative requirements, data conversion and migration from existing systems, interfaces, skill gaps that must be addressed, and other related changes required to reach the desired future state.

U

Under Want or Warrant	An applicant who is wanted, or under indictment in any civilian or military jurisdiction for a felony listed as a permanent disqualifying or interim disqualifying felony is disqualified until the want or warrant is released or the indictment is dismissed.
Unified Network Interface (UNI)	The Unified Network Interface (UNI) is a uniform application interface which provides the translation between the AMIE message structure (required for transaction and message formatting) and some form of data element mapping (e.g., a call list) used by the user's application programs. It also provides for a variety of other application interface support features such as message grouping, routing validation, and queueing. UNI has both a pseudo-batch and store-and-forward capabilities.
Unique Control Number	A number assigned by DMV to an individual DL/ID record to identify the individual on DMV's databases (e.g. Driver License number).
User Manual	Includes information related to the operation, processing, and troubleshooting of the Contractor's identified system hardware and software, as appropriate. The manuals shall include both written instructions, diagrams, and images to support the user's ability to process or troubleshoot using the manual as a guideline.

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