

GO 2020-07

DMV NOW Kiosk in Headquarters

DIGITAL INFORMATION BRANCH • CUSTOMER SERVICES DIVISION • © 2020 STATE OF CALIFORNIA, DEPARTMENT OF MOTOR VEHICLES. ALL RIGHTS RESERVED.

Issue Date: March 20, 2020

New Information

The Department of Motor Vehicles (DMV) added a DMV NOW Kiosk at DMV headquarters. The kiosk is available for DMV team members and not available to the public. However, DMV team members may process transactions for their family and friends at the kiosk.

Installation

Installation took place on March 18, 2020, at: DMV Headquarters West Building, 2nd Floor Lobby 2570 24th Street Sacramento, CA 95818

Background

DMV NOW Kiosks are located in 87 DMV field offices (11 offices have 2) and 268 external locations throughout the state. The kiosks allow customers to renew vehicle registration, file for planned nonoperation (PNO), pay vehicle registration suspension reinstatement fee, submit affidavit of non-use (ANU), remove ANU, submit insurance when required by the vehicle insurance program, deposit fees, receive a driver history record, or receive a vehicle history record. DMV NOW Kiosks are available during normal business hours (extended in most retail locations) and give customers the option to complete their transactions in English, Spanish, Arabic, Armenian, Chinese, Farsi, Hindi, Korean, Punjabi, Russian, Tagalog, and Vietnamese. The DMV website contains the most up-to-date kiosk details and addresses.

References

GO 2017–03 DMV Now SSTs in Non-DMV Locations

GO 2017-04 DMV Now SSTs in Retail Locations

GO 2017-05 DMV Now SSTs in Retail Locations

GO 2017-07 DMV Now SST in Retail Location

GO 2018–08 DMV Now SSTs in Retail Locations

GO 2018-11 DMV Now SSTs in Retail Locations

GO 2019-01 DMV Now SSTs in Retail Locations

GO 2019-10 DMV Now Kiosks

GO 2019-15 DMV Now Kiosks

GO 2019-17 DMV Now Kiosks

GO 2019-18 DMV Now Kiosks in Field and Retail Locations

GO 2019-20 DMV Now Kiosk in AAA Location

GO 2019-21 DMV Now Kiosks in Field and Retail Locations

GO 2020-01 10 New Languages Added to DMV Now Kiosks

GO 2020-03 DMV Now Kiosk in AAA Location

GO 2020–04 2 New Applications Added to DMV Now Kiosks