DEALER - Frequently Asked Questions
AB 516 - Temporary License Plates

1.

Q: Can I use regular paper to print the temporary license plate (TLP)?

A: No. Only special paper obtained from an authorized Electronic Report of Sale/TLP system provider may be used.

2.

Q: Who are the authorized Electronic Report of Sale/TLP system providers?

A:

Vendor/FLSP	Website/Registration	Help Desk Contact
State Vendor-Fairfax Imaging, Inc.	fairfaxsoftware.com	(844) 425-5824
FLSP-American Driving Records, Inc. (ADR)	caevrreg.com	(800) 888-3317
FLSP-Automated Vehicle Registration Service, Inc. (AVRS)	avrs.com/temptags	(707) 658-4100
FLSP-Dealertrack Registration and Titling Solutions	go.dealertrack.com/catemptags	(800) 211-3644
FLSP-Motor Vehicle Software Corp.	dmvdesk.com	(818) 706-1949

3.

Q: What size TLP is required to be printed?

A. The TLP must be printed in the appropriate plate size for the vehicle it is being attached to.

4.

Q: Can I change the font or layout of the TLP?

A. No. The font and layout of the TLP should be standard as designed, and printed on the appropriate paper.

5.

Q: How many TLPs do I need to attach to a vehicle?

A: It depends on the type of vehicle. Please refer to the chart below.

If the vehicle requires:	And:	Then:
2 plates	has no plates	2 TLPs are required.
2 plates	has 2 permanent California plates	No TLPs are required even if plates expired.*
2 plates	has 1 plate	2 TLPs are required.
1 plate	has no plate	1 TLP is required.
1 plate	has 1 permanent California plate	No TLP is required even if plates expired.

* The temporary identification portion of the eROS form will be placed in the window of the vehicle at the time of sale.

The dealer is responsible for attaching two (2) TLPs to the vehicle. If the vehicle is a motorcycle, trailer or other vehicle authorized to have only (1) license plate, only (1) TLP must be attached to the vehicle.

EXCEPTION: If the vehicle has two (2) license plates or one (1) license plate in the case of a motorcycle or trailer already affixed to it, whether expired or not, TLPs **would not** be required.

6.

Q: Who is responsible to attach a TLP?

A: You as the dealer are responsible to ensure that TLPs are securely fastened using all four perforations in the corners, to prevent the TLP from swinging or flapping, and maintained in such a position as to be clearly legible.

NOTE: Do not place the TLPs in the vehicle window.

7.

Q: What if a customer refuses to have a front TLP placed on the vehicle?

A: Obtain a signed waiver from the customer declining the installation and provide the customer with the front TLP.