

## TRAFFIC VIOLATOR COURSE EVALUATION

### SECTION 1 — INFORMATION

This completed course evaluation will provide the traffic school and DMV valuable feedback from your perspective. **Submitting this form is a requirement for completing the course, however your answers remain voluntary.** To satisfy this requirement you will need to provide your name and school information this will document that you have met the course evaluation requirement. If you choose to not complete the questionnaire, line out any unanswered questions. Any information provided on this form, either positive or negative, will not affect the status of your driving record or credit received for completion of this class.

### SECTION 2 — STUDENT AND SCHOOL INFORMATION

STUDENT FIRST AND LAST NAME (REQUIRED)	COURSE COMPLETION DATE
SCHOOL NAME	SCHOOL LICENSE NUMBER

### SECTION 3 — GENERAL QUESTIONS *All Students*

Answer questions 1 - 7 using a scale of 1 - 10, 10 for excellent and 1 for poor. **Please explain all questions scored 5 or less on the reverse side of this form.**

1. I had no difficulty registering for this course. ....
2. The course instruction was easily understood and to the point. ....
3. I learned something of value that can help me avoid future violations. ....
4. I received everything the school promised when I registered. ....
5. I was provided the correct answer and reasoning for that answer on the final exam for questions I missed. ....
6. I would recommend this school to friends and family. ....
7. There were no advertisements or unrelated material displayed or discussed during the course or final examination. ....

### SECTION 4 — CLASSROOM STUDENTS ONLY

**Circle One**

1. There was adequate seating and writing surface. .... YES NO N/A
2. The instructor was professional and courteous with all students. .... YES NO N/A
3. The classroom was clean and quiet with no distractions. .... YES NO N/A
4. I attended the class in the location for which I registered. .... YES NO N/A

### SECTION 5 — HOME STUDY AND INTERNET STUDENTS ONLY

**Circle One**

1. I contacted the school regarding a course question (with a "YES" answer complete 2-8; a "NO" answer continue to 6-8) .... YES NO N/A
2. I was able to speak with an instructor. .... YES NO N/A
3. A satisfactory answer/solution was provided within one business day. .... YES NO N/A
4. The instructor was courteous and professional. .... YES NO N/A
5. The school provided its name and license number when contacted. .... YES NO N/A
6. The instructor provided his/her name and occupational license number. .... YES NO N/A
7. I received a response to my initial course enrollment inquiry within 5 business days. .... YES NO N/A
8. I was able to browse through the website easily. .... YES NO N/A

**To file a complaint regarding this school or instructor go to [www.dmv.ca.gov/forms](http://www.dmv.ca.gov/forms).  
 Complete the Driving School and Traffic Violator Complaint form, (OL 620) and return it to the address on the form.**