

TITLE: Impact on Effectiveness of Level-3 Negligent Driver Actions of Conducting Level-3 Hearings by Phone-A Preliminary Analysis

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PROTECT OBJECTIVE:

To evaluate the impact of conducting hearings by telephone on the effectiveness of Level-3 interventions in the Negligent Operator Treatment System (NOTS).

SUMMARY:

In July 1992, DMV began conducting negligent operator hearings by telephone. Previously all of these hearings were conducted by telephone. An analysis of the citation records of drivers in treatment groups and comparable drivers in untreated control groups showed no significant change in treatment effectiveness after the introduction of telephone hearings.

IMPLEMENTATION STATUS OF FINDINGS AND RECOMMENDATIONS:

The policy of conducting Level-3 hearings by telephone was continued.

SUPPLEMENT ARY INFORMATION:

In 1995, a replication of this evaluation with additional data supported the original finding that there was no evidence of an adverse traffic safety impact caused by conducting Level-3 hearings by telephone. (Negligent Operator Treatment Evaluation system: Program Effectiveness Report #7, Research Report #153).