TITLE: Standardization of Production Rates for Comparing Field Offices

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PROJECT OBJECTIVE:
   To develop practical examples of standardization techniques for use in DMV field offices and headquarters units.

SUMMARY:
   The paper develops practical examples of standardization techniques for use in DMV field offices and headquarters units as part of the quality improvement methodology. After showing a hypothetical example, practical applications are presented using field office production data.

IMPLEMENTATION STATUS OF FINDINGS AND RECOMMENDATIONS:
   None.

SUPPLEMENTARY INFORMATION:
   The paper was published as Quality Toolbox, 13. April 1988