



## RECORD OF COMPLAINT FORM

**Instructions:**

- Read DMV Complaints brochure (FFINV 1) before completing your complaint. FFINV 1 can be located at **dmv.ca.gov**. Not all complaints are investigated.
- Please type or print clearly.
- You **must** supply a **copy** of any supporting documents related to your complaint. (Include: contracts, warranties, receipts, cancelled checks, repair orders, photographs, letters)
- **Failure to send supporting documents may delay response to your complaint. Do not send original documents.**
- Mail the complaint and copies of supporting documents to the Investigations District Office closest to where the incident took place. See section 5 for office locations.

### SECTION 1 — COMPLAINANT (Person Filing Complaint)

|                                    |             |      |                                         |          |  |
|------------------------------------|-------------|------|-----------------------------------------|----------|--|
| NAME (FIRST, MIDDLE INITIAL, LAST) |             |      | DRIVER LICENSE OR IDENTIFICATION NUMBER |          |  |
| ADDRESS (STREET OR P.O. BOX)       | APT. NUMBER | CITY | STATE                                   | ZIP CODE |  |
| DAY TELEPHONE NUMBER<br>( )        |             |      | EVENING TELEPHONE NUMBER<br>( )         |          |  |
| SIGNATURE<br><b>X</b>              |             |      | DATE                                    |          |  |

### SECTION 2 — BUSINESS/SELLER COMPLAINT IS AGAINST (If applicable)

|                                    |      |                         |          |  |  |
|------------------------------------|------|-------------------------|----------|--|--|
| NAME (FIRST, MIDDLE INITIAL, LAST) |      | TELEPHONE NUMBER<br>( ) |          |  |  |
| ADDRESS (STREET OR P.O. BOX)       | CITY | STATE                   | ZIP CODE |  |  |

1. Did you send a previous complaint to dmv against this business/seller? .....  Yes  No  
 IF YES, WHEN? \_\_\_\_\_

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2. May we show a copy of your complaint to the business/seller?.....  Yes  No

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3. Did the transaction occur at a location different than the business address above? .....  Yes  No  
 IF YES, ADDRESS (STREET OR P.O. BOX) \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

### SECTION 3 — VEHICLE INFORMATION

**Type the license plate number and vehicle identification number as they are shown on the contract between the buyer and seller. Enter the purchase date (same as when the contract was signed)**

|                                     |      |       |                      |       |
|-------------------------------------|------|-------|----------------------|-------|
| YEAR                                | MAKE | MODEL | LICENSE PLATE NUMBER | STATE |
| VEHICLE IDENTIFICATION NUMBER (VIN) |      |       | PURCHASE DATE        |       |



**SECTION 4 — COMPLAINT** *(Explain the details of this complaint)*

**IF MORE SPACE IS NEEDED, ATTACH ADDITIONAL SHEETS OF PAPER**

**SECTION 5 — DEPARTMENT OF MOTOR VEHICLES INVESTIGATIONS DISTRICT OFFICES**

| <b>CITY</b>                   | <b>STREET ADDRESS</b>                      | <b>ZIP CODE</b> |
|-------------------------------|--------------------------------------------|-----------------|
| Bakersfield                   | 7000 Schirra Court                         | 93313-2117      |
| Brisbane                      | 150 North Hill Drive, Ste. 29              | 94005-1025      |
| Cerritos                      | 12900 Park Plaza Drive, Ste. 325           | 90703-8564      |
| Chula Vista                   | 30 North Glover Avenue                     | 91910-1040      |
| El Monte                      | 3204 Rosemead Boulevard, Ste. 202          | 91731-2912      |
| Fresno                        | 2510 South East Avenue, Ste. 100B          | 93706-8007      |
| Milpitas                      | 860 Hillview Court, Ste. 100               | 95035-4567      |
| Mission Hills (Granada Hills) | 15455 San Fernando Mission Blvd., Ste. 305 | 91345-1353      |
| Los Angeles (LA Metro)        | 3615 South Hope Street                     | 90007-4370      |
| Los Angeles (Lincoln Park)    | 3529 North Mission Road                    | 90031-3120      |
| Riverside                     | 6296 Rivercrest Drive, Ste. A              | 92507-0738      |
| Rocklin                       | 4240 Rocklin Road, Ste. 11                 | 95677-2862      |
| Orange                        | 750 The City Drive, Ste. 200               | 92868-6902      |
| Sacramento                    | 8259 Demetre Avenue, MS/L219               | 95828-0932      |
| San Diego                     | 4375 Derrick Drive                         | 92117-4990      |
| San Diego (Mission Valley)    | 2878 Camino Del Rio South, Ste. 310        | 92108-3847      |
| Stockton                      | 1507 East March Lane, Ste. B               | 95210-5625      |
| Vallejo                       | 200 Couch Street                           | 94590-2904      |
| Ventura                       | 1732 Palma Drive, Ste. 202                 | 93003-5717      |
| West Covina                   | 800 South Glendora Avenue, Rm-100          | 91790-4201      |