

Americans with Disabilities Act



DISCRIMINATION AGAINST PERSONS WITH DISABILITIES IS PROHIBITED BY LAW

Americans with Disabilities Act (ADA) Title II prohibits discrimination on the basis of disability in services rendered by state and local governments, i.e., all government facilities, services, and communications must be accessible.

If you feel you have been denied equal access to any DMV program, service or activity because of a disability, we encourage you to file a discrimination complaint under ADA Title II within 30 days of the alleged act or discovery. Complaint forms (EXEC 50) are available on DMVWEB or at www.dmv.ca.gov, and may be filed with:

Department of Motor Vehicles
ADA Compliance Coordinator/EEO Office
2415 First Avenue, MS F115
Sacramento, CA 95818
Phone: (916) 657-7487
TTY: (916) 657-5981
California Relay Service: (800) 735-2929

Or complaints may be filed directly with:

U.S. Department of Justice
950 Pennsylvania Avenue, NW
Civil Rights Division
Disability Rights Section - 1425 NYAV
Washington, D.C. 20530

U.S. Department of Transportation
Office of Civil Rights
1200 New Jersey Avenue, SE
Room #W78-306
Washington, D.C. 20590

— and at any —
Equal Employment Opportunity Commission Offices located
throughout the State of California