Effective: Immediately

Clarified Information

The purpose of this memorandum is to remind dealers and lessor-retailers of the requirement in law that Temporary License Plates (TLPs) must be securely attached to the vehicle to prevent the plates from swinging and ensure the characters are clearly visible. Failure to securely attach TLPs to a vehicle may result in a traffic citation for the driver or owner of the vehicle.

Procedures

TLP material must meet the Department of Motor Vehicles (DMV) standards and TLPs must be securely attached to the vehicle using all four perforations in the corners of the TLP paper before the vehicle leaves the dealership. When a vehicle is not manufactured with four points of attachment, TLPs must be fastened to the vehicle in a manner that will prevent the TLP from swinging and flapping.

TLP paper material must be obtained from an authorized Electronic Report of Sale (eROS)/TLP system provider.

All authorized eROS/TLP system providers are listed below:

<table>
<thead>
<tr>
<th>Vendor/First Line Service Provider (FLSP)</th>
<th>Website/Registration</th>
<th>Help Desk Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fairfax Imaging, Inc. (State Vendor)</td>
<td>fairfaxsoftware.com</td>
<td>(844) 425-5824</td>
</tr>
<tr>
<td>American Driving Records, Inc. (ADR) (FLSP)</td>
<td>caevrreg.com</td>
<td>(800) 888-3317</td>
</tr>
<tr>
<td>Automated Vehicle Registration Service, Inc. (AVRS) (FLSP)</td>
<td>avrs.com/temptags</td>
<td>(707) 658-4100</td>
</tr>
<tr>
<td>Dealertrack Registration and Titling Solutions (FLSP)</td>
<td>go.dealertrack.com/catemptags</td>
<td>(800) 211-3644</td>
</tr>
<tr>
<td>Motor Vehicle Software Corp. (MVSC/VITU) (FLSP)</td>
<td>dmvdesk.com</td>
<td>(818) 706-1949</td>
</tr>
</tbody>
</table>

Background

New legislation requires DMV to develop a system allowing a dealer or lessor-retailer to electronically report the sale of a vehicle and produce TLPs. Since implementation on January 1, 2019, law enforcement and toll agencies have expressed concerns with improperly attached TLPs, which causes the TLP to flap and renders the characters unreadable. The improper attachment of TLPs is causing drivers to be cited. Additionally, improperly attached TLPs have resulted in the continued loss of revenue for parking/toll agencies.
References

*Assembly Bill* 516 (Chapter 90, Statutes of 2016)  
*California Vehicle Code* §§4456.5 and 5201  
OL 2018-02 Report of Sale/Temporary License Plates Status  
VIN 2018-20 Report of Sale/Temporary License Plates Status  
OLIN 2018-03 Report of Sale/Temporary License Plates Status  
VIN 2019-01 Electronic ROS/TLP Procedures  
OLIN 2019-02 Electronic ROS/TLP Procedures

Distribution

Notification that this memo is available online at [dmv.ca.gov](http://dmv.ca.gov) under Publications was made via California DMV’s Automated Email Alert System June 2019.

Contact

Call the DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo.