Effective: Immediately

New Information
Governor Edmund G. Brown Jr. has issued an emergency proclamation extending Executive Order B-33-15 authorizing the Department of Motor Vehicles (DMV) to waive certain fees and penalties for victims of wildfires in Amador, Calaveras, Lake, Napa, and Trinity Counties.

Residents of these counties who lost a driver license, identification card, vehicle salesperson’s license, registration card, certificate of number, or certificate of title, as a result of the wildfires may apply for replacement of these items and the replacement fee(s) will be waived.

The calculation of registration and/or transfer penalties is suspended during the time residents of the affected areas are unable to comply with the department’s requirements as a result of the wildfires. Penalties that become due during this time period will be waived.

Procedures
Have customers complete a Statement of Facts (REG 256) form for vehicle/vessel registration transactions indicating how they were impacted by the wildfires (for example, “The title to this vehicle was destroyed in the 2015 California wildfires”). Attach the REG 256 to the application for replacement and submit to DMV for processing.

Vehicle salespersons who have suffered a loss of their salesperson’s license due to the wildfires in Amador, Calaveras, Lake, Napa, and Trinity Counties are encouraged to contact the Occupational Licensing (OL) Unit at (916) 229-3128 for a duplicate salesperson’s license. OL will fax a temporary permit to the salesperson’s employer and send a replacement salesperson photo license to the applicant without requiring the salesperson to go to a DMV field office.

OL business owners who have suffered a loss of their permit or DMV supplies due to the wildfires in Amador, Calaveras, Lake, Napa, and Trinity Counties are encouraged to contact a local DMV licensing inspector for a replacement permit and DMV supplies needed to resume business.

Background
A significant number of residents and businesses have been affected by the wildfires in Amador, Calaveras, Lake, Napa, and Trinity Counties. Many customers may be unable to submit their applications in a timely manner due to unrecoverable loss of documents, property loss, forced evacuation, or providing emergency services.

Distribution
Notification that this memo is available online, at www.dmv.ca.gov under Publications was made via California DMV’s Automated E-mail Alert System in September 2015.
References

*California Government Code* §§8558(b), 8625, and 8571
*California Vehicle Code* §§4602, 5902, and 9562(b)
Executive Order B-33-15
GO Memo 2015-04 Disaster Recovery Procedures

Contact

Call the DMV Customer Communications Section, at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

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Communication Programs Division