Emissions Recall—Proof of Correction

Issue Date: June 28, 2016

Effective immediately, the Department of Motor Vehicles (DMV) will retain all Vehicle Emissions Recall—Proof of Correction (VERPOC) certificates submitted to remove a manufacturer’s emissions recall stop when clearing vehicle registration transactions. A repair order or invoice cannot be accepted in lieu of the VERPOC.

Note: Motorcycles, vessels, off-highway, and diesel vehicles may also be required to obtain a VERPOC.

Background

When customers fail to respond to a manufacturer’s emission recall, the information is submitted to the Air Resources Board (ARB) and ARB notifies DMV to withhold registration. A VERPOC must be obtained from an authorized dealership and submitted to DMV before registration can be issued.

When clearing emissions recall stops, VERPOCs will not be returned to customers so that they can be imaged. Occasionally, the emission recall remains on the DMV database and a renewal notice generates with another emission recall message. In this case, the VERPOC can be verified from the image and the transaction cleared without inconvenience to the customer.

Distribution

Notification that this memo is available online, at www.dmv.ca.gov under Publications was made via California DMV’s Automated Email Alert System in June 2016.

References

California Code of Regulations, Title 13 §§2117 and 2118(e)
California Health and Safety Code §43009.5
Vehicle Industry Registration Procedures Manual §10.065

Contact

Call the DMV Customer Communications Section, at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

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