§ 17.00. Documentation Required to Obtain a REAL ID-Compliant Driver's License or Identification Card.

(a) To be issued a REAL ID-compliant driver's license or identification card, an applicant shall:

(1) Satisfy the requirements of sections 17.02 and 17.04; and,

(2) Submit two documents from the list of documents set forth in section 15.01.

(b) The department shall send the REAL ID-compliant driver's license or identification card to the applicant by mail with a return service requested at the address provided in the application and verified with the document submitted pursuant to section 15.01.

(c) Applicants who do not receive their REAL ID-compliant driver's license or identification card because it has been returned to the department may:

(1) Notify the department of their correct address; and,

(2) Submit two documents from the list set forth in section 15.01 showing the applicant's correct California address.

(d) Pursuant to federal requirements, Tthe department may shall not renew a REAL ID-compliant driver's license or identification card issued to a person who submitted only one document from the list of documents set forth in Section 15.01 unless the person provides additional proof of California residency by providing a second document from the list of documents set forth in Section 15.01.

(e) Customers who applied for a REAL ID-compliant driver's license or identification card prior to April 29, 2019, submitted one document from the list of documents set forth in Section 15.01, and were issued a REAL ID-compliant driver's license or identification card, must provide additional proof of California residency by providing a second document from the list of documents set forth in Section 15.01.

(f) Any person applying to change the address on their REAL ID-compliant driver's license or identification card must provide two documents from the list of documents set forth in Section 15.01.

(1) Customers who applied for a REAL ID-compliant driver's license or identification card prior to April 29, 2019, submitted only one document from the list of documents set forth in Section 15.01, and were issued a REAL ID-compliant driver's license or identification card, that are applying to change the address on their REAL ID-compliant driver’s license or identification card must provide two documents from the list of documents set forth in Section 15.01.